BYTECC RMA REQUEST FORM

1715 East Grevillea court. Ontario, CA. 91761 Tel: (909) 930-3700 Fax: (909) 930-0133

CustomerID
Company
Address

Phone
Fax
Personnel of Request
Email

For Bytecc Use Only
RMA Number_____ Issue Date _____/_____/_____

Date of Request_____/_____/_____
☐ Return for Credit
☐ Return for Exchange

To be Filled Out by Customers			
Qty	Invoice No./Date	Item No.	Problem and Defective Symptoms

Comment

RMA Policy

1. Merchandise needs to be received by BYTECC within 15 working days from the date the RMA (Return Merchandise Authorization) Number is issued.
2. All return RMA number should be visible printed on the shipping label or clearly displayed on the outside of the box. All packages without an RMA number and RMA form will be refused.
3. Incomplete returns will not be accepted. All returns must be complete with all original accessories, parts and packaging.
4. RMAs will be replaced with same items or similar items.
5. All RMA returns for credit after 30 days of original invoice date are subject to 15% restocking fee. No credit accepted after 60 days from the invoice date.
6. Bytecc will issue a credit only if return items are discontinued. Credit will be issued based on current market value or the invoice price subject to charge 15% restocking fee; whichever is lower.